

# A Line of Sight

## House Rules & General Terms

By making an appointment, you automatically agree to the following terms and house rules:

- Every appointment is confirmed by email or text message. You will receive a reminder email the day before. If you have any doubts, contact me ahead of time.
- Please arrive on time for your appointment, preferably 5 to 10 minutes before the start. Time lost due to late arrival cannot be compensated. If you are delayed due to unforeseen circumstances, please call me so we can see whether it is still possible to extend the session.
- Payment is only possible on site, either in cash or online.
- I will send you an invoice afterwards. Please let me know how you would like it addressed, including a company name if applicable.
- Appointments can be cancelled free of charge up to 24 hours before the scheduled time. Of course, unexpected situations can always arise — please always inform me so we can look for a solution. Cancellation should be done by phone or via WhatsApp/text message. If an appointment is cancelled on the same day, 50% of the fee will be charged. Without cancellation, the full amount (100%) will be charged.
- Please do not come under the influence of alcohol or other intoxicating substances.

## Specific to bodywork:

- Hygiene is important. Please shower before your appointment.
- At the start of the session, please inform me of any illnesses, trauma, or injuries so I can take these into account.
- I cannot be held responsible for any effects or consequences following the session.